

the Pytchley

Accessibility Guide for The Pytchley

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Welcome

A warm and friendly welcome awaits you in West Haddon. Unreserved hospitality is at the heart of everything we do at The Pytchley, with a genuine desire to make your stay with us the best possible experience.

Our hotel balances modern facilities and traditional values with the informal atmosphere of a classic inn. The Pytchley is not only the perfect choice for the discerning business traveller, but a relaxing home-from-home for couples or families visiting the area.

We are certain you'll enjoy the informal atmosphere of our popular restaurant which has earned a far-reaching reputation for excellent quality, home-cooked food at affordable prices.

At a Glance

There is level access from the main entrance to:

- Bedroom: 36
- Dining Table
- Bar



Access with steps

- There are steps from the main entrance to:
 - Main reception
 - Bedroom



Bedrooms

- We have non-allergic bedding.



Level access bedrooms

- The route to the bedroom is 750mm wide, or more.
- The bedroom door is 750mm wide, or more.
- There is unobstructed floor space 1200mm by 900mm, or more.



Hearing

- The (bedroom) TVs have subtitles.
- Some staff have disability awareness training.



Visual

- Some parts of the venue have low lighting.
- The menu is in Our menu is available on our website, where font size can be customised to suit the individual. Physical copies also available..



General

- Staff are available 24 hours a day.
- Some staff have disability awareness training.
- We have emergency evacuation procedures for disabled visitors.

Getting here

The Pytchley, 23 High Street
West Haddon, Northamptonshire
NN6 7AP

Travel by public transport

- You can get to The Pytchley by bus and train.
- The bus stop for the 96 bus goes through Main Street, close to the Pytchley. The nearest train station is Long Buckby Station. The train station is 3.50 miles / 155.0 km from The Pytchley.
- An 10 minute taxi is required to reach West Haddon from Long Buckby.

Travel by taxi

- You can get a taxi with Danetre Cars (Daventry) by calling 01327 315333.
- You can get a taxi with Long Buckby Cars (Long Buckby) by calling 07366 4154461.
- You can get a taxi with Eco Cars/Bounds (Northampton) by calling 01604 711 711.

Parking

- We have a car park. There are accessible parking spaces. The parking is less than 50 metres from the main entrance. Parking is free.
- There is a drop-off point at the main entrance.

Arrival

Path to main entrance

- From the street to the main entrance, there are 2 steps. There is no ramp and no lift.

Main entrance

- The main door is side hung and manual.
- To the side of the main entrance is a levelled entry through a door into the main dining area. This is suitable for wheelchair access as well as less abled individuals.

Getting around inside

Visual Impairment - General Information

- Some parts of the venue have low lighting.

Main reception

- From the main entrance to reception, there are 2 steps. There is no lift and no ramp.
- Entry through the second entrance has no steps to reach the reception. Therefore, this is more accessible.

Bedrooms

- All bedrooms have windows.
- Bedrooms have ceiling lights, bedside lamps and natural daylight.
- Lights are halogen, LED and traditional filament. Some lights can be controlled independently.
- TVs have subtitles.

- All bedrooms are non-smoking.
- We have non-allergic bedding.
- All bedrooms have fitted carpets.
- We can move the bedroom furniture, to improve accessibility.
- No bedrooms have level access. The bedroom nearest the main entrance has 1 steps.
- All bedrooms are ensuite.
- We have bathrooms with a separate shower.
- We have bathrooms with a bath and overhead shower.



Accessible bedrooms

Accessible bedroom 36

- The bedroom is double. The bathroom is ensuite. The bathroom has a separate shower. The bathroom has a bath with an overhead shower.



Bar

Bar

- From the main entrance to the bar, there is level access.
- Entry through the side entrance (into the ascot room) leads to the bar area through the main hallway without any steps.



Public toilet

- There is a public toilet for disabled visitors.
- The toilet is a Changing Places toilet.
- From the main entrance to the public toilet, there is level access.



Place to eat and drink

Ascot

- To get to a table, there are no steps.
- Our menu is available on our website, where font size can be customised to suit the individual. Physical copies also available.
- The route through the dining area is 800mm wide, or more.
- There is background music.
- We cater for vegetarian, gluten free (celiacs), lactose free (dairy free), nut free and vegan specific diets.
- Side entrance leads directly here, with no steps.

The York Room

- Access from side entrance leads into the Ascot room, through which one can access the hall and York Room, with no steps.

Getting around outside

- From the main entrance to the gardens, there is level access.
- A smooth slope links the main restaurant and the gardens.

Smoking

- The smoking area has a shelter.
- Accessible through the side entrance of the Ascot Room, around to the smoking area outside the Bar Area.

Customer care support

Customer care support

- Some staff have disability awareness training.
- Staff are available 24 hours a day.

Guide last updated: 19 August 2021